



A Member Service of



T H O R A T E C[®]
C O R P O R A T I O N

Training and Education Manager

Thoratec Corporation is a leading manufacturer of circulatory support products for use by patients with congestive heart failure. The Thoratec Ventricular Assist Devices (VAD), or VAD's, offers external and implantable products that provide circulatory support for both acute and long-term needs. We utilize our proprietary technology and expertise to help the cardiac surgeon dramatically improve the lives and outcomes of those suffering from cardiovascular disease.

Location: Pleasanton, CA

Relocation: Available for the right candidate

This position is responsible for assisting in the development, implementation, and evaluation of all product and clinical training programs that facilitate the professional development and continuous learning of internal audiences (sales and marketing organization) and of clinical and product education programs for external audiences (physicians and nurses) that support the company's overall marketing objectives. Additionally, this position will serve as clinical resource and advocate for internal and external customers with a focus on the optimization of patient care.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Support Sr. Manager, North American Training and Education in the design and development of clinical and product training program content and materials for the sales and marketing organization and customers related to the Thoratec mechanical circulatory support product line. Deliver professional level instruction to customers, sales and clinical representatives, and others as needed.
- Serve as a point of contact and reference for issues presented from internal and external customers.
- Serve as an expert in the development of clinical support materials and product labeling including training materials such as manuals, quick reference guides, in-service and training presentations, training videos, and hands-on training tools.
- Assist with the development of initiatives to improve clinical results at VAD centers.
- Oversee the development and refinement of clinical practice guidelines utilizing multidisciplinary clinical work groups.
- Assist with the development and execution of Clinical Advisory meetings.
- Provide slide development support to clinicians as appropriate.
- Participate as a member of the Thoratec Journal Club to identify and evaluate publications and promote field education of relevant articles.

- Work with key customers to develop educational and training partnerships.
- Maintain resource file of outside training and education programs, evaluating them as necessary, suggesting alternatives as appropriate.
- Assist with the development and maintenance of a web-based training platform for customers and Thoratec field personnel.
- Develop and monitor spending against the departmental budget.
- Develop and implement written procedures and audits for customer training program to ensure compliance with AdvaMed guidelines. Provide clinical field support and perform other duties and work on special projects, as may be required by management.

OTHER:

This position will be based in the Pleasanton, California office. Must have the ability to travel approximately 40% of the time, at times on short notice.

EDUCATION, EXPERIENCE AND/OR SKILLS REQUIRED:

Minimum Bachelor's degree in Nursing, Biomedical Engineering, or clinically relevant field desired. Minimum of five years of clinical experience, preferably cardiovascular critical care or cardiovascular surgery. Specific experience with ventricular assist devices highly preferred. Previous field experience with Thoratec products highly preferred. Able to develop and deliver product information, clinical education, and training presentations competently. Must have excellent communication skills, exercise sound judgment, and support the expectations and goals of a growing medical device company. Strong interpersonal skills required. Excellent organization and project or program management skills. Proficient with Microsoft Office, including Word, Excel, Outlook and PowerPoint. Demonstrated strong work ethic in accomplishing set objectives and hitting deadlines.

We offer an excellent benefits package including medical/dental and vision, EAP, 401K, ESPP & tuition reimbursement. EOE M/F/D/V.

Apply online at:

<http://tbe.taleo.net/NA2/ats/careers/requisition.jsp?org=THORATEC&cws=1&rid=363>

If the link does not work, simply copy the complete URL and paste it into your browser's address line.